

## GOVERNMENT

### PUBLIC WORKS

Many southern counties are growing at an alarming rate over the past six years, and they need a way to better manage document-centric processes.

Public Works departments are challenged to provide an increasing range of services with fixed resources. At the same time, constituents expect a certain level of customer service and governmental responsibility. While much of a public works department's efforts can be seen around a community (e.g. roadway construction, environmental management, etc.), a great deal of its work happens "behind the scenes," involving processes that require information from multiple sources as well as those that remain paper intensive.

One way to solve these problems is through Harvest Government Solutions. Storm Water and Public Works departments are able to track easements for water and sewer. The integration of documents with GIS or Azteca Cityworks applications allows them to attach documents to maps of water infrastructure piping. Workers with permission can now simply access the GIS map with an Internet connection and click on the desired location to obtain all the documents associated with that item.

Harvest Government Solutions enable public works departments to reduce operating costs and improve productivity by digitizing, standardizing and automating the following applications:

#### Public Works

- ESRI Integration
- CAD Integration
- As-built Drawings
- Engineering Drawings
- Storm Water
- Work Requests
- Customer Service Records
- Inspections
- Permitting
- Water Routes
- Fleet Management

#### Facilities and Operations

- Accounting
- Human Resources
- Compliance/Regulatory
- Facility Management Support

**"The map drives everything."**

Tim Oliver  
 Assistant Director of IT/GIS  
 County Government

### The County ... At a Glance

With the use of GIS and enterprise content management system (ECM) integrated, the county has taken advantage of the workflow efficiencies of paperless business processes, realized vastly improved response time to constituents' public requests and avoided capital expenditures that typically accompany exponential growth.

#### Benefits

- Avoided capital expenditures for new construction of government buildings
- Increased efficiency for routing of documents between geographically distributed sites
- Increased efficiency in reduction of duplicate processes by integrating existing line-of-business applications with one central document repository
- Reduced requests for documents and information from government workers due to availability of documents from internet-based GIS maps

#### Application

- Storm Water
- Public Works
- Code Enforcement
- Engineering
- Fleet Maintenance
- Planning and Zoning



**“The goal is for constituents to be able to type in a name or parcel number from a kiosk or a public web site and to be able to retrieve all related documents.”**

Tim Oliver  
Assistant Director of IT/GIS  
County Government

### Less paper pushing...more time providing constituent service

A predominant roadblock to efficiency is paper. Harvest Government Solutions enable agencies to electronically create, capture, store, manage and share documents. For paper documents, faxes and forms, the solution provides several capture methods to optimize speed and accuracy with minimal user intervention. Once in the system, documents are instantly available to users. By converting paper documents to images, Harvest Government Solutions reduces physical store costs, enables documents to be electronically utilized and shared, and results in faster retrieval of information.

Harvest's solution allows our clients to view documents throughout their lifecycle. This will allow your employees to work with only the most current version and manage the document's history. You'll know who made what change and when. Harvest's solution makes certain nothing slips through the cracks in your record-keeping process. All transactions will have an audit trail and a process history to ensure compliance.

Harvest's Public Works customers can select from among over 60 separately licensed modules that provide specialized input, management and output functionality. The following provide specific functionality relevant to Public Works organizations:

- **GeoDocs** can be used to link scanned, as-built drawings to a GIS feature to assist in better, timelier decisions.
- **EZRI Enabler** can be used to integrate the GIS system around the needs of the users.
- **Workflow** used in conjunction with **E-Forms** and **Digital Signatures**, can be used to automate processes that require successive points of input or action, such as the permit process.

### Harvest Government Solutions

Harvest Technology Group Inc, established in 1998, is headquartered in Alpharetta, Georgia. Harvest considers the relationships we develop with our clients to be partnerships in which we provide technology needed to streamline processes and reduce costs for our clients.

Government agencies utilize Harvest Government Solutions to simplify operations, manage regulatory compliance, reduce costs, and share information and process with employees and constituents, as well as other government agencies.

For more information, visit [www.harvesttg.com](http://www.harvesttg.com).

